Take a closer look. Is your home health agency living up to your expectations?

Are you getting the services you need? This useful checklist helps you compare the services Crescent provides in Illinois and Missouri with those of other home health agencies.

	OTHER	CRESCENT
Does the home health agency team include:		
An administrator with 27 years of clinical experience?		✓
A clinical director who works to provide the best services to meet each patient's needs?		√
An intake coordinator who works with your insurance provider and physician to get skilled care started immediately?		✓
A team of nurses, physical therapists, occupational therapists, speech therapists, dieticians, medical social workers, and bath aides who work in coordination to provide the highest level of care?		✓
Can the home health agency provide:		
24 hour call line to address patient needs?		✓
Therapist or nurse visit upon notification of patient's fall?		√
Medical social worker to discuss community resources and placement needs with patients and families?		√
A dietitian to consult with patients on nutritional needs and healthy recovery?		√
Wound and ostomy care?		√
Infusion or Intravenous (IV) therapy?		√
Cardiac program for Congestive Heart Failure (CHF) patients?		√
Education and training for Chronic Obstructive Pulmonary Disease (COPD) management?		√
Myocardial Infraction (MI) prevention and recovery program?		√
Cerebrovascular accident (CVA) and Transient Ischemic Attack (TIA) at home rehabilitation?		√
Diabetes care and management program?		√
Orthopedic post-surgical management (i.e. hip and knee arthroplasty)?		✓
Post amputation management and pre and post-prosthetic training?		√



CRESCENT HOME HEALTH AGENCY

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